



Caritas of Austin

Ending Homelessness Together.



2018 ANNUAL REPORT



2018 BOARD OF DIRECTORS

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A large, stylized house icon composed of thick, dark teal lines. The house has a simple roof and a central door area. It serves as a background for the text.

OUR VALUES

Commitment · Equity · Respect · Innovation · Excellence

OUR MISSION

To prevent and end homelessness for people in Greater Austin.

OUR VISION

To make homelessness rare, brief, and nonrecurring in Central Texas.

We believe, that when people have a stable place to call home, they can reach their full potential and contribute to the community. This belief is the foundation of Caritas of Austin's mission to prevent and end homelessness in Greater Austin. Guiding our work to build on that foundation are five core values: respect, equity, commitment, excellence and innovation.

The experience of homelessness looks different for everyone. Caritas of Austin meets each individuals where they are; then we apply our beliefs, values, and proven practices to build wellbeing and long-term housing stability.

We believe that, **TOGETHER**, we can end homelessness. Thank you for making it possible to turn these core beliefs into reality.

A handwritten signature in black ink, appearing to read 'Jo Kathryn Quinn' with a stylized flourish at the end.

Jo Kathryn Quinn, President and Chief Executive Officer

JO KATHRYN QUINN,
President and Chief Executive Officer



A photograph of a woman with reddish-brown hair, wearing a light blue and white striped button-down shirt and dark trousers, sitting on a set of wooden stairs. She is looking down and smiling at a black dog standing next to her. The dog has its mouth open, showing its tongue, and is wearing a green collar. The stairs are made of light-colored wood and have a metal handrail. In the background, there is a brick wall and a small green plant in the foreground.

"Every time I walk into my
apartment, there is relief
and joy and self-esteem."

—Sandy

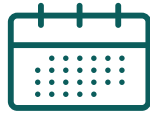


526
people received
housing services in 2018



HOUSING

2018 PROGRAM HIGHLIGHTS



98%

Of individuals in our supportive Housing program remained in stable housing




111

Veteran households served



1,290

Households served by Best Single Source Plus Collaborative

A middle-aged man with glasses and a mustache is sitting in a black folding chair outdoors. He is wearing a white t-shirt with a blue graphic of a bear riding a unicycle. The background shows a light-colored wooden wall and a large green fern plant in a red pot. A quote is overlaid on the right side of the image.

"When I got my first
paycheck, I felt
I truly lived here,
was part of Austin."

—Bill

A photograph of two men sitting at a wooden desk in an office. The man on the left is bald with a grey beard, wearing a dark t-shirt with a graphic. The man on the right is wearing a light-colored button-down shirt. They are both looking at each other and talking. On the desk are a laptop, a telephone, a cup, and some papers. A window with a plant and a framed picture is in the background.

"Having my own place is allowing me to
save money so I can try to build my skills."

—Charles

EDUCATION & EMPLOYMENT

2018 PROGRAM HIGHLIGHTS



147

New job placements



\$12.81

Average starting wage



97

People received job-specific training and certification



82

Individuals participated in
874 education classes



1,577

Volunteers provided

24,354

Hours of service





FOOD SERVICES 2018 PROGRAM HIGHLIGHTS



58,351

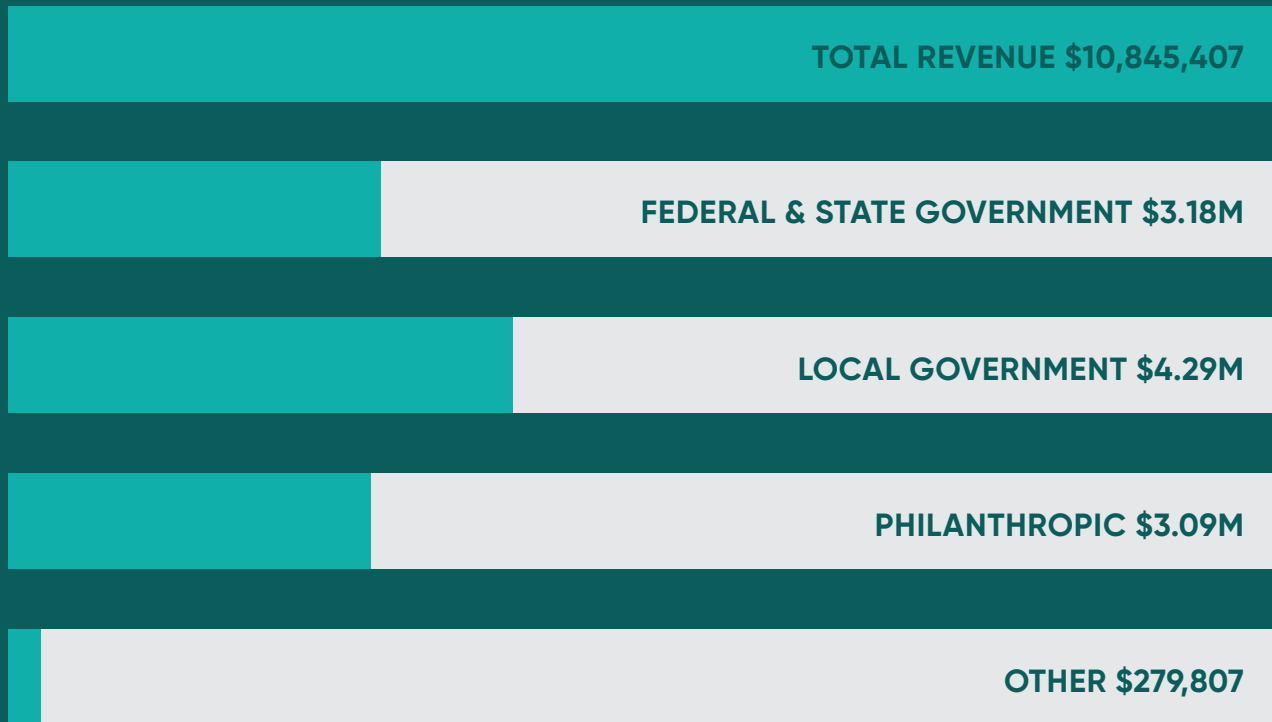
Lunches served with an average of
240 people served daily



20,295

Meals provided from Pantry
groceries (two locations)

2018 REVENUE BY SOURCE



2018 EXPENSES BY PROGRAM



Administrative



BSS+ Collaborative*



Employment & Education



Refugee Resettlement



Housing



Veteran Services



Food Services



Other Program Support



Fundraising

All numbers are based on unaudited financials from fiscal year 2018 (October 1, 2017 through September 30, 2018). Audited financials can be provided upon completion.

*Caritas of Austin is the lead and fiscal agent for Best Single Source Plus, a 12-agency collaborative focused on homelessness prevention and rapid re-housing.

ENDING HOMELESSNESS TOGETHER.



Caritas of Austin

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CaritasOfAustin.org