Caritas of Austin
Ending Homelessness Together.
2017 BOARD OF DIRECTORS

C. Lane Prickett, President
Melissa Ayala
Emily Blair
John Brindley
Nancy Burns
Monica Crowley
Erik Dithmer
Keith Fern
Lori Freedman
Harvey Giblin
Larry Graham
Jenny Gregorcyk
Monica Guzmán
John Lavorato
Luke Martinez
Tracy Snodgrass
Ramesh Swaminathan
Sel Unite
Amy Villarreal
Troy West
Mike Haggerty, Emeritus
OUR VALUES
Commitment
Equity
Respect
Innovation
Excellence

OUR MISSION
To prevent and end homelessness for people in Greater Austin.

OUR VISION
To make homelessness rare, brief, and nonrecurring in Central Texas.
In 2017, our mission became bolder. While we have always believed that every person deserves a stable place to call home, last year we began publicly communicating our true aim: **Ending Homelessness Together.**

Our approach to ending homelessness and building wellbeing for people is also reflected in our new logo. It begins with the strong foundation of home, includes multiple layers of support, and considers each person’s uniqueness and potential – as distinct as their thumbprint.

Together with your support, we feel more confident than ever that we can end homelessness as we know it in our community and make Austin more vibrant for all. I am proud to present our 2017 annual report and am grateful for your partnership in making our mission possible. Let’s end homelessness, together.

Jo Kathryn Quinn, Executive Director
“It feels so wonderful to have a home. I feel like I get to be a person again.”

– Karen
families received housing services in 2017

590

We believe that when people have a stable place to call home, they can reach their full potential and meaningfully contribute to our community.
Homelessness is a devastating experience, but we ensure it does not define a person’s life story. Each of our housing programs provide unique and proven interventions to increase long-term success.

**HOUSING**

**2017 PROGRAM HIGHLIGHTS**

- **1,354** families served by Best Single Source Plus Collaborative
- **100** veteran households served
- **97%** of individuals in our Supportive Housing program remained stable in housing after 12 months
“I wish to live like any other youth. I have achieved some of that now that I am here safe in the United States.”

– Peyman
2017 brought great uncertainty and volatility with relation to refugee resettlement, but we proudly remain committed to welcoming those who have been forced to flee their homes and rebuild their life and future in Austin.
“When I got a job, I was so happy I could not sleep.”

– Samba
A home only remains sturdy with proper support. Our education and employment services construct strong layers of wellbeing by teaching people life and job skills and connecting them to employment opportunities that help them reach their full potential.

**EDUCATION & EMPLOYMENT**

**2017 PROGRAM HIGHLIGHTS**

- **581** job placements
- **$11.29** average starting wage
- **172** individuals supported in vocational training and advanced career development
- **430** individuals participated in education classes
Our Community Kitchen and Pantry build physical wellbeing by making sure people have reliable, healthy food, so they can focus on their life goals. Our food services are provided with the utmost dignity, reminding people daily of their humanity and inherent value.

FOOD SERVICES
2017 PROGRAM HIGHLIGHTS

- 67,729 lunches served
- 27,735 meals distributed from the Pantry
We cannot prevent and end homelessness and build lasting wellbeing without the daily support of our volunteers. From Community Kitchen service to individuals working directly with clients as they achieve their life goals, our volunteers provide invaluable resources that make our mission possible.
1,644 volunteers provided 37,771 hours of service
2017 REVENUE BY SOURCE

TOTAL REVENUE $13,015,136

FEDERAL & STATE GOVERNMENT $5.13M
LOCAL GOVERNMENT $4.06M
PHILANTHROPIC $3.59M
OTHER $237,000

2017 EXPENSES BY PROGRAM

Administrative 3%
BSS+ Collaborative* 30%
Employment & Education 16%
Housing 16%
Food Services 4%
Refugee Resettlement 14%
Veteran Services 6%
Other Program Support 4%
Fundraising 7%

All numbers are based on audited financials for fiscal year 2017 (October 1, 2016 through September 30, 2017)

*Caritas of Austin is the lead and fiscal agent for Best Single Source Plus, a 13-agency collaborative focused on homelessness prevention and rapid re-housing
Together with our clients
Together all of our services
Together with community partners
Together with your support
Together, we can end homelessness.
ENDING HOMELESSNESS TOGETHER.