



Caritas  
of Austin

Ending Homelessness Together.





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## **OUR VALUES**

Commitment  
Equity  
Respect  
Innovation  
Excellence

## **OUR MISSION**

To prevent and end homelessness for people in Greater Austin.

## **OUR VISION**

To make homelessness rare, brief, and nonrecurring in Central Texas.

In 2017, our mission became bolder. While we have always believed that every person deserves a stable place to call home, last year we began publicly communicating our true aim: **Ending Homelessness Together.**

Our approach to ending homelessness and building wellbeing for people is also reflected in our new logo. It begins with the strong foundation of home, includes multiple layers of support, and considers each person's uniqueness and potential – as distinct as their thumbprint.

Together with your support, we feel more confident than ever that we can end homelessness as we know it in our community and make Austin more vibrant for all. I am proud to present our 2017 annual report and am grateful for your partnership in making our mission possible. Let's end homelessness, together.



**Jo Kathryn Quinn, Executive Director**





**"It feels so wonderful  
to have a home. I  
feel like I get to be  
a person again."**

– Karen







# 590

families received  
housing services in 2017

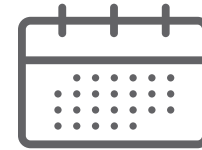
We believe that when people have  
a stable place to call home, they  
can reach their full potential and  
meaningfully contribute to our  
community.



Homelessness is a devastating experience, but we ensure it does not define a person's life story. Each of our housing programs provide unique and proven interventions to increase long-term success.

## HOUSING

### 2017 PROGRAM HIGHLIGHTS



**97%**

of individuals in our Supportive Housing program remained stable in housing after 12 months



**100**

veteran households served



**1,354**

families served by Best Single Source Plus Collaborative



"I wish to live like any other youth. I have achieved some of that now that I am here safe in the United States."

– Peyman







# 459

refugees resettled

2017 brought great uncertainty and volatility with relation to refugee resettlement, but we proudly remain committed to welcoming those who have been forced to flee their homes and rebuild their life and future in Austin.



**"When I got a job,  
I was so happy I  
could not sleep."**

– Samba





A home only remains sturdy with proper support. Our education and employment services construct strong layers of wellbeing by teaching people life and job skills and connecting them to employment opportunities that help them reach their full potential.



## EDUCATION & EMPLOYMENT

### 2017 PROGRAM HIGHLIGHTS



**581**

job placements



**\$11.29**

average starting wage



**172**

individuals supported in vocational training  
and advanced career development



**430**

individuals participated in education classes

Our Community Kitchen and Pantry build physical wellbeing by making sure people have reliable, healthy food, so they can focus on their life goals. Our food services are provided with the utmost dignity, reminding people daily of their humanity and inherent value.

## FOOD SERVICES

### 2017 PROGRAM HIGHLIGHTS



**67,729**

lunches served

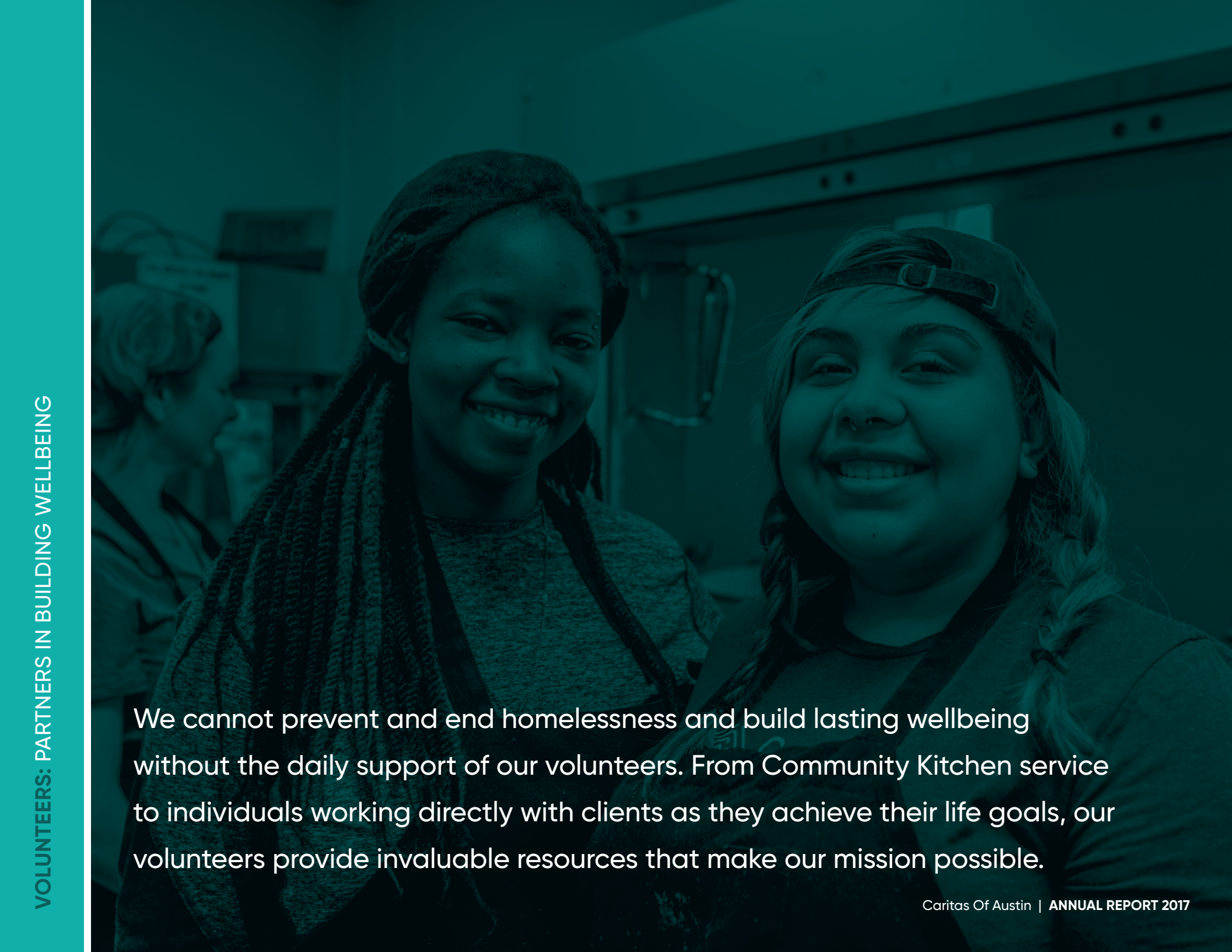


**27,735**

meals distributed from the Pantry





A photograph of two young women smiling, overlaid with a teal tint. The woman on the left is wearing a headwrap and a patterned shawl. The woman on the right is wearing a baseball cap and a dark jacket. They are in a kitchen-like environment with stainless steel equipment in the background.

We cannot prevent and end homelessness and build lasting wellbeing without the daily support of our volunteers. From Community Kitchen service to individuals working directly with clients as they achieve their life goals, our volunteers provide invaluable resources that make our mission possible.





1,644

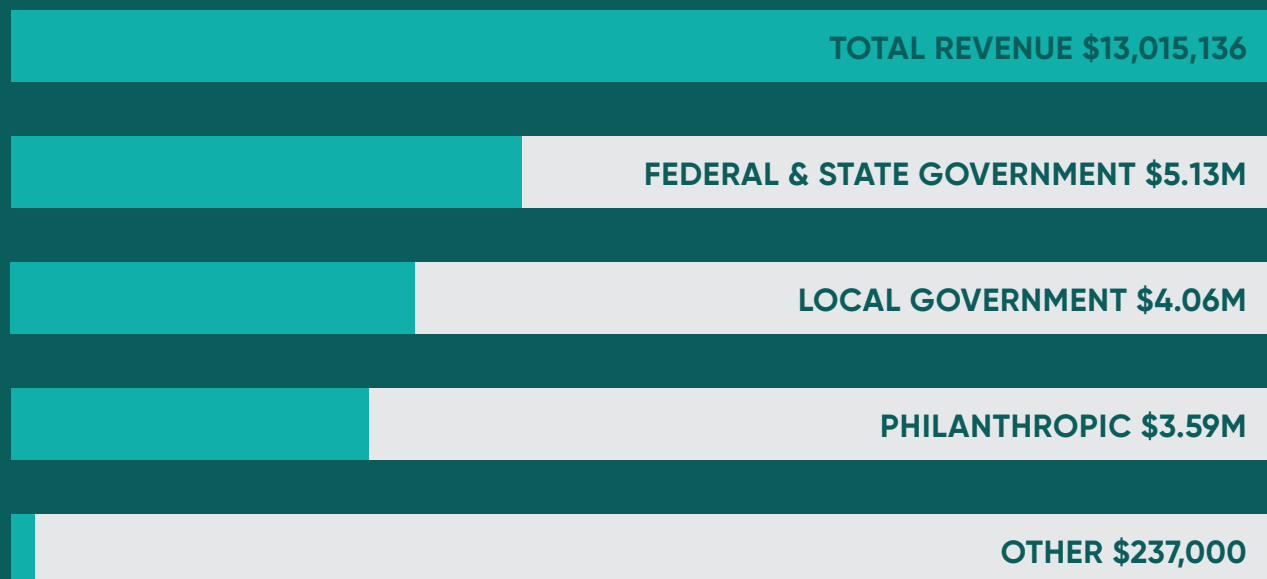
volunteers provided

37,771

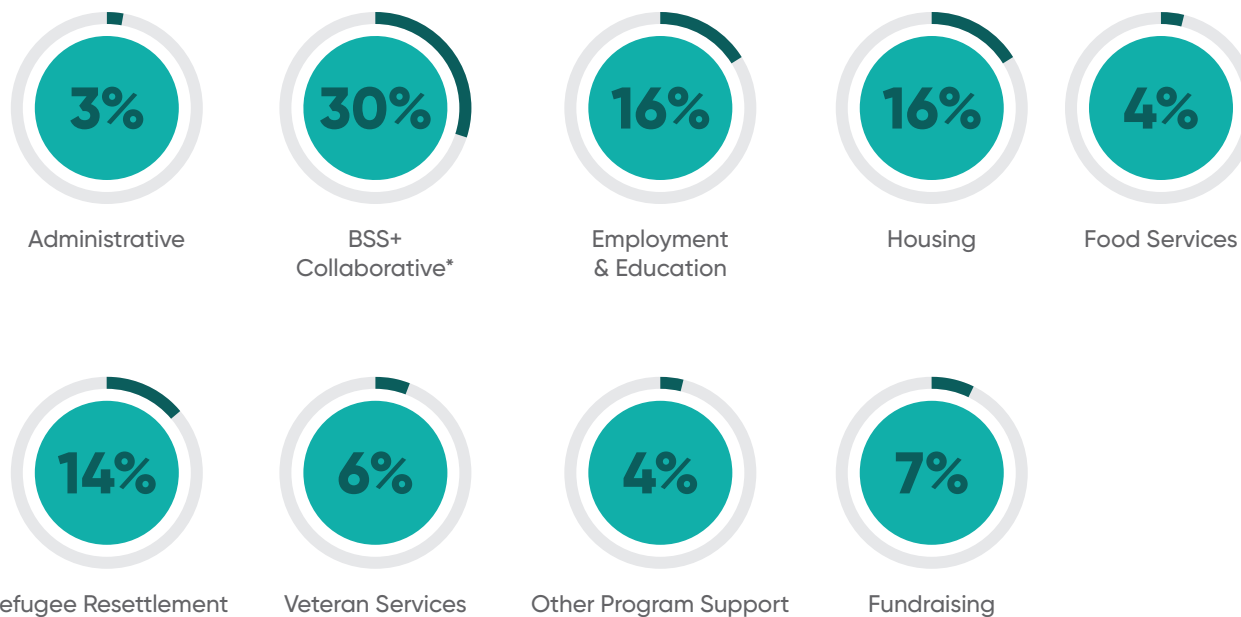
hours of service



## 2017 REVENUE BY SOURCE



## 2017 EXPENSES BY PROGRAM



All numbers are based on audited financials for fiscal year 2017 (October 1, 2016 through September 30, 2017)

\*Caritas of Austin is the lead and fiscal agent for Best Single Source Plus, a 13-agency collaborative focused on homelessness prevention and rapid re-housing

Together with our clients  
Together all of our services  
Together with community partners  
Together with your support  
Together, we can end homelessness.





# ENDING HOMELESSNESS TOGETHER.



Caritas of Austin

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